



MEMBER SERVICES UPDATE

Attention, USA Gymnastics Member Clubs:

USA Gymnastics is committed to providing the highest standard of care for our members and expects its Member Clubs to adhere to the same principles.

Since November 2010, USA Gymnastics has required all Member Clubs to adopt these standards by signing the Standard of Care Agreement. Therefore, upon becoming and/or renewing a club membership, the Standard of Care Agreement must be signed by the club owner and returned before an application will be approved and club benefits are available. The new Member Club application includes this agreement.

The Standard of Care Agreement states that the club agrees to:

- Promote a safe environment for its members, participants, coaches, officials, volunteers and staff in all gymnastics disciplines. USA Gymnastics has adopted a Participant Welfare Policy detailing this commitment, which includes recommendations for Member Clubs. The Participant Welfare Policy may be viewed at www.usagym.org/welfare.
- Certify that no persons permanently ineligible for membership in USA Gymnastics are, or will be associated with, the club or its activities in any way during the club's membership period. A list of permanently ineligible members is available at www.usagym.org/ineligible.
- Acquire associate liability and associate comprehensive insurance plans that are active during the club's membership.
- Agree to employ at least one staff member

who holds a current, certified Professional Membership or as a recreational-only club, at least one staff member who holds a safety-certified Instructor Membership for the entire period of the club's membership with USA Gymnastics.

USA Gymnastics has also adopted the following polices for Member Club memberships:

- Club memberships that have been expired for more than 30 days must submit an application via fax or mail.
- All changes to the Club's information (name, contact information, email, etc.) must be submitted in writing on company letterhead and sent via fax/mail.
- Any club membership application that fails to meet the requirements will be given Pending Status. Clubs have 60 days to fulfill the requirements. After 60 days, the application will be considered null and void, and the club will receive a refund, less a \$30 processing fee.
- Pending clubs may still use the club number and password to register/renew athletes and staff; however, any other club benefits are not available and the use of the USA Gymnastics logo or banner is prohibited until the member club requirements are met.

For more information regarding Member Club policies and procedures, please contact Loree Galimore, Director of Club Services, lgalimore@usagym.org, or Teri Lummis, Club Services Coordinator, tlummis@usagym.org.

